performance, reliability and availability of services and Billing services for improvement in the level of customer satisfaction.

(c) The TRAI attempts to ensure compliance through a process of interaction with service providers and generating greater awareness among consumers.

WLL limited mobile services

967. SHRIMATI KAMLA MANHAR:
SHRI ABANI ROY:

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether Government have constituted a Task Force of Technical Experts from NTs, CSIR, TCIL and others to ensure that WLL limited mobile services do not suffer due to unnecessary representations by the Cellular Operators Association of India; and

(b) if so, the details of the outcome of the Task Force constituted to look into the problems of WLL *vs* GSM?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI ASHOK PRADHAN): (a) Yes, Sir.

(b) Task Force has recommended that subscriber terminal shall not be used in more than one SDCA while providing limited mobility facility by Basic Service Operators.

Meghdoot cards

†968. SHRI BALKAVI BAIRAGI:
SHRIMATI KAMLA MANHAR:

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) the objectives of issuing the Meghdoot cards by the postal department together with the arrangements made for the purpose;

(b) the action taken on the complaints received regarding returning the twenty five paise post cards with the remark "under stamped"; and

(c) the details of the action taken against the guilty employees and the steps likely to be taken for redressal of the grievances?

†Original notice of trie question was received in Hindi.